# Pricelist TADAAM



#### 1. TADAAM Internet & TV

AMOUNT (VAT 21% INCLUDED)

TADAAM STANDAARD	€40
TADAAM PREMIUM	€50
TADAAM PLATINUM	€60

# 2. Compensation if you do not return a modem or TV box upon cancellation or in case of damage

AMOUNT (VAT 21% INCLUDED)

TADAAM MODEM	€50
TADAAM TV BOX	€50

## 3. Legal compensations after service interruptions

The amount of statutory compensation is based on 2 different calculation methods. You always get the outcome with the highest amount.

# Amount based on subscription value

The amount consists of one thirtieth of the value of your subscription, multiplied by the number of days of the service interruption (subscription value/30 x number of days of the interruption).

This is the price of...

- the subscription that you pay for the interrupted
- or the price of the entire bundle if the interrupted service is part of a bundle (and you therefore do not pay a separate price for that service).

The subscription value does not include additional packages or bundles.

#### Fixed amount per day

A compensation based on legal amounts.

This compensation amounts to €1 for the first day on which the service interruption occurs (16-hour period following the first 8 hours of the interruption)

For each day (24-hour period) that the interruption continues, we increase the compensation of the previous day by  $\in$ 1, and by  $\in$ 0.50 for each additional day.

### Example:

- day 1: € 1
- day 2: € 1 + (€ 1 + € 0,5) = € 2,5
- day 3: € 2,5 + (€ 1 + € 0,5 + € 0,5) = € 4,5
- ..

Date: 31 March 2025